

FAQs

Xenia Community Schools RFP for VoIP

1. What is your current trunking configuration?
 - a. The primary T1 PRI circuit is located at Xenia High School with a backup T1 PRI circuit at Arrowood Elementary School.
2. Are you flexible with the type of trunking you currently have?
 - a. Yes, we are open to moving to SIP trunking.
3. What is your current WAN configuration?
 - a. We have leased fiber in a hub and spoke configuration to Xenia High School. All district internet connections are routed through Xenia High School.
4. Do you own your network equipment (switches, etc.)?
 - a. Yes.
5. How old are your switches?
 - a. Switch age varies.
 - b. Our core switches are being replaced and upgraded.
 - c. Most phones are connected to Cisco 2960 model switches (PoE).
 - d. See provided Visio drawing.
6. What are some of the features would you like from your general use phone?
 - a. A limited number of speed dial buttons.
 - b. Voicemail with the option of a copy sent to email.
7. Are you faxing and what system do you use?
 - a. Yes, we use 10-12 analog phone adapters (ATA) to access analog fax capabilities within the district.
8. Are you outbound faxing or only inbound?
 - a. Both outbound and inbound faxing.
9. Do you have a virtual servers?
 - a. No
10. Switches are they gigabit?
 - a. Yes
11. Are we entertaining cloud options or on-premise only?
 - a. We have no preference. We are seeking the best solution for our environment. As long as the system is cost effective for emergency and redundancy requirements.
12. What is the cabling grade the phones will be running on?
 - a. All Cat5 cabling.
13. Will additional cabling be necessary?
 - a. No